

Annual Assurance Statement 2021



Based on the evidence we have received, scrutinised and subsequently reviewed we are satisfied that we have reached a level of assurance to confidently conclude that Cassiltoun Housing Association is fully compliant with the Scottish Housing Regulators Regulatory Framework

Assurance and Notification (including legal requirements)

Scottish Social Housing Charter performance

Tenant and Service User redress

Whistleblowing

Equalities and Human Rights

Statutory Guidance & Organisational Details

Regulatory Standards of Financial Management and Governance

In considering our compliance with our legal and regulatory requirements in 2021, we have taken account of the impact of the Covid-19 pandemic and consequent business, economic and social disruption. We continued to comply fully with any temporary changes to legislation and followed national and local policy requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we put in place and our business continuity planning has ensured that we were able to continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we adopted revised standards of service delivery, we have communicated changes clearly to our tenants and maintained the necessary records to ensure a smooth resumption of normal service levels when it was possible.

We continue to closely monitor our operational objectives, overall business plan, budget and financial assumptions. Our Business Plan reflects the regulatory guidance that was current at the time of its preparation and we will take account of any updated regulatory advice as we monitor and update our Business Plan for the year ahead.

With regards to equalities we can confirm that we have been working on an action plan, have updated some of our processes and are considering, in conjunction with the recent guidance, how we can further collect equalities information and utilise this to improve our planning, practices and services to tenants.

During the assurance process we have noted some areas for improvement. These have been raised and action plans produced. We do not believe that these are material and therefore they do not affect our conclusion set out above.

On behalf of the Board of Cassiltoun Housing Association, I, George Kelly, Chairperson confirm that as of the October 2021 the above statement is a true and accurate reflection of the current Assurance and Compliance status of Cassiltoun Housing Association.

Signed

Date of signing

Date of Board meeting Assurance statement approved by the Board of Management. –